

Case Study

Internal Audit co-source - GDPR review



BUSINESS CHALLENGE

Industry:

- ▶ Leisure & hospitality

Brief Company Description:

- ▶ Betting & e-gaming

Area of Focus:

- ▶ GDPR compliance

- ▶ We were engaged by a client with a large global footprint and with significant volumes of sensitive personal data in multiple locations.
- ▶ The in-house team lacked specific GDPR skills however there was a particular element of the review where deep knowledge of the organisation was required and we therefore formed a joint team with the in-house auditors.



KEY INITIATIVES

- ▶ Scoping exercise with audit stakeholders to create a focused Terms of Reference that reflected the organisation structure and the specific risk exposure.
- ▶ Audit first-stage conducted in collaboration with the in-house team, combining our GDPR audit knowledge and experience with their business process knowledge
- ▶ Remaining audit conducted by BDO focused both on design and operating effectiveness testing, using overseas teams as appropriate with regard to local data protection regulations.



RESULTS

- ▶ A seamless approach to audit stakeholders whilst providing the required levels of technical and business knowledge in order to perform the audit effectively.
- ▶ We used our knowledge both of the data protection regulation and what we had seen elsewhere at other organisations to formulate appropriate recommendations that reflected the risk exposure the organisation faced.